

# Quick Installation Guide





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# 1. Before You Start



# **Package Contents**

- TV-IP602WN
- CD-ROM (Utility and User's Guide)
- Multi-Language Quick Installation Guide
- 2 x 2dbi Detachable Antennas
- Network Cable (1.5m/5ft.)
- Mounting Kit
- Power Adapter (12V DC, 1.5A)

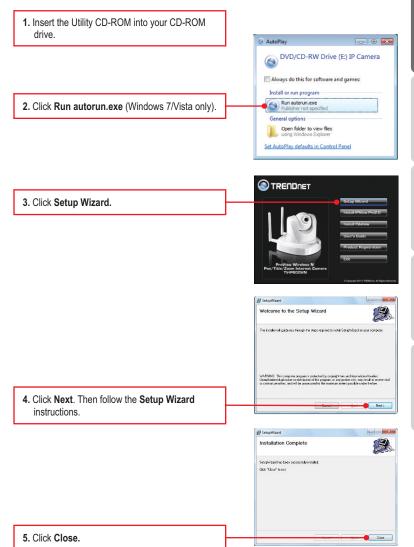
# **System Requirements**

- A computer with a wired network adapter properly installed.
- CD-ROM Drive
- VGA Resolution: 800 x 600 or above
- Web Browser: Internet Explorer (6.0 or higher)
- Wireless Router (e.g. TEW-691GR)
- An available DHCP Server -routers usually have a built-in DHCP server

Supported Operating Systems	CPU	Memory
Windows 7 (32/64-bit)	1.3GHz or above	1GB RAM or above
Windows Vista (32/64-bit)	1.3GHz or above	512MB RAM or above
Windows XP (32/64-bit)	1.3GHz or above	256MB RAM or above

# 2. Hardware Installation and Configuration

Note: It is recommended that you configure the IP Camera from a wired computer.



- 6. Double click on the SetupWizard icon on your desktop. SetupWizard 7. Connect the provided network cable from one of your Router's network ports to the Ethernet S TRENDAET port on the IP Camera. Install Your Camera Neter or met a R.- Kine and the AC Power Acapter is the AC 8. Connect the Power Adapter to the IP Camera and then to a power outlet. 9. Click Next. elect Your Camera electio compresis the centers list trans dis Need for type \$10,000 the elec-tified campra, pipese check your campra's who i niction click TRe-scan? : 10. Select the IP camera and click Next. Verify Nerse I Admen 7ade MAG Transport (2) (2 (2 (3 2) Transport) (2 (2 (3 2))) that the MAC address listed matches the MAC address on your IP camera. The MAC address is listed on the bottom of the TV-IP602WN . Click Re-Scan if no cameras are detected. Choose the Date 11. Enter your ID and password. Then click Next. By default: ID: admin Password: admin for the campra. And you can also be use the same tails clock by local the raising "option. On eleck, "Gopy Local Time" is synchronize the campra time to campra time. 12. Configure the Camera Name and Camera
  - Time. Click Copy Local Time to automatically configure the Camera Time to match your computer. Then click Next.

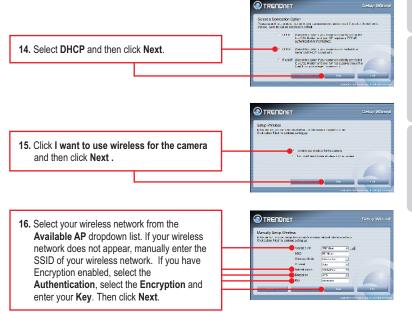


13. If you would like to change the administrator password, click Change Password, enter a new password, retype the new password and then click Next. Leave Change Password unchecked if you do not wish to change the password.



# Note:

- Setting a password prevents other users from accessing the TV-IP602WN's configuration.
- It is recommended that you enter a new password. If you decide to change this setting, please write down the new password.
- 3. Password is limited to up to 8 characters.



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## 17. Click Next.

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 Please wait while the settings on your cameras are being saved.

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19.	Select	By	using	wireless	and	then	click	Next.	
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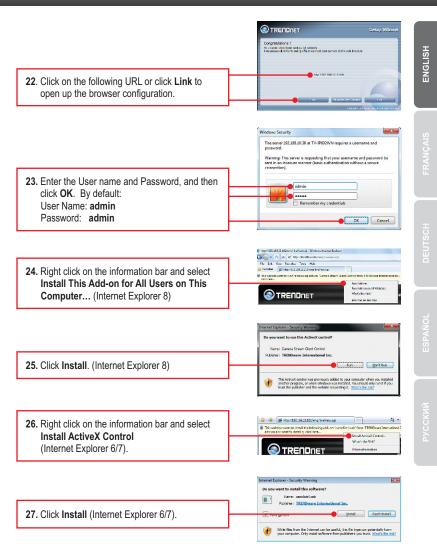
20. Disconnect the RJ-45 cable. Verify that the LINK (RED) LED is lit and then click Next.

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<u>Note</u>: The TV-IP602WN will not work wirelessly until you disconnect the Ethernet cable from the back of the camera.

**21.** Please wait while the settings on your cameras are being saved.





- 28. Live Video will now appear.
- 29. Use the command icons to control the IP camera



- **30.** Unplug the power adapter and disconnect the TV-IP602WN from your computer. Place the TV-IP602WN in your desired location. Please refer to the Wireless Tips section for optimal placement of the TV-IP602WN.
- **31.** Plug the power adapter back into the TV-IP602WN .

# Your installation is complete

1. For detailed information regarding the TV-IP602WN configuration and advanced settings, please refer to the Troubleshooting section, User's Guide on the Utility CD-ROM, or TRENDnet's website at http://www.trendnet.com.

2. If you would like to use IPViewPro 2.0 software, please install the software by clicking Install IPView Pro 2.0 in the Autorun window and refer to the User's Guide on the CD for more information.

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Thank you for choosing TRENDnet

# 1. I inserted the Utility CD-ROM into my computer's CD-ROM Drive but the installation menu does not appear automatically. What should I do?

- For Windows 7, if the installation menu does not appear automatically, click on the Windows Icon on the bottom left hand corner of the screen,, click the "Search programs and files" box, and type D:\autorun.exe, where "D" in "D:\autorun.exe" is the letter assigned to your CD-ROM Drive, and then press the ENTER key on your keyboard.
- For Windows Vista, if the installation menu does not appear automatically, click Start, click the Start Search box, and type D:\autorun.exe where "D" in "D:\autorun.exe" is the letter assigned to your CD-ROM Drive, and then press the ENTER key on your keyboard.
- For Windows XP, if the window does not appear automatically, click Start, click Run and type D:\autorun.exe where "D" in "D:\autorun.exe" is the letter assigned to your CD-ROM Drive, and then press the ENTER key on your keyboard.

### 2. Setup Wizard is unable to detect my camera. What should I do?

- 1. Verify that you have followed all the steps in Section 2: Hardware Installation.
- Disable any software firewall programs such as ZoneAlarm or Norton Internet Security. If you are using Windows 7, Vista or XP disable the built in firewall.
- 3. Click on Re-scan in the Setup Wizard.
- 4. Take a pin or paper clip. Then press on the Reset button on the back on the IP Camera for 10 seconds, then let go.

# 3. I do not have a DHCP server or DHCP is disabled on my network and I am unable to configure the TV-IP602WN. What should I do?

- Go to the TCP/IP settings on your computer and assign a static IP address on your computer's network adapter in the subnet of 192.168.10.x. Since the default IP address of the TV-IP602WN is 192.168.10.30, do not assign a static IP address of 192.168.10.30 on your computer's network adapter.
- 2. Open Internet Explorer and enter http://192.168.10.30 into the address bar.

#### 4. The Image is blurry. How can I adjust the focus on the Internet camera?

You can adjust the Internet Camera's focus by rotating the lens.

## 5. When I click on Live View the image does not load?

- 1. Make sure that you are using a browser that supports Active X.
- 2. Make sure that ActiveX is installed. See steps 25 to 28 in Section 2: Hardware Installation and Configuration.

## 6. How do I connect the TV-IP602WN to my wireless router or access point?

Make sure that you configure the camera to have the same SSID, encryption mode and key (if enabled). Follow the instructions in section 2 to configure the camera with the SSID and encryption key.

# 7. After I successfully configured the TV-IP602W to match my wireless network settings, I can not connect to the camera.

- 1. Verify that the wireless settings match your wireless network settings.
- 2. Verify in the wireless section of the browser configuration that the **Enable Wireless** option is checked.
- 3. Make sure to disconnect the Ethernet cable from the camera and verify that the LINK LED is blinking red.
- Please refer to the Wireless tips section if you continue to have wireless connectivity problems.

### 8. I forgot my password. What should I do?

Take a pin or paperclip and press the reset button on the back of the unit for 15 seconds. This will return settings back to factory defaults. Open up the SetupWizard program to find out the IP address of the camera (see step 11 in Section 2: **Hardware Installation and Configuration.** If you do not have a DHCP server on your network, the default IP address is 192.168.10.30. The default administrator ID and password is admin.

If you still encounter problems or have any questions regarding the **TV-IP602WN**, please contact TRENDnet's Technical Support Department.

The following are some general wireless tips to help minimize the impact of interference within an environment.

#### Assign your network a unique SSID

Do not use anything that would be identifying like "Smith Family Network". Choose something that you would easily identify when searching for available wireless networks.

### Do not turn off the SSID broadcast

The SSID broadcast is intended to be on and turning it off can cause connectivity issues. The preferred method of securing a wireless network is to choose a strong form of encryption with a strong and varied encryption key.

Note: after setting up the SSID, encryption type and encryption key/passphrase, please make a note of them for future reference. You will need this information to connect your wireless computers to the wireless router/access point.

#### Change the channel

Most wireless access points and routers are defaulted to channel 6. If you have a site survey tool that will display the channels you can plan your channel selection around neighboring access points to minimize interference from them. If your site survey tool does not display the channel try using channels 1 or 11.

If using 802.11n you should be securing the network with WPA2 security.

Note: Due to Wi-Fi certification considerations if you choose WEP, WPA or WPA2-TKIP encryption this device may operate in legacy wireless mode (802.11b/g). You may not get 802.11n performance as these forms of encryption are not supported by the 802.11n specification.

Please also make sure that the wireless hardware is not placed in any type of shelving or enclosures.

Avoid stacking hardware on top of each other to prevent overheating issues. Maintain enough free space around the hardware for good ventilation and airflow. There should also be plenty of free space around the antennas to allow the wireless signal to propagate.

There are a number of other environmental factors that can impact the range of wireless devices.

- Adjust your wireless devices so that the signal is traveling in a straight path, rather than at an angle. The more material the signal has to pass through the more signal you will lose.
- Keep the number of obstructions to a minimum. Each obstruction can reduce the range of a wireless device. Position the wireless devices in a manner that will minimize the amount of obstructions between them.
- 3.Building materials can have a large impact on your wireless signal. In an indoor environment, try to position the wireless devices so that the signal passes through less dense material such as dry wall. Dense materials like metal, solid wood, glass or even furniture may block or degrade the signal.
- 4. Antenna orientation can also have a large impact on your wireless signal. Use the wireless adapter's site survey tool to determine the best antenna orientation for your wireless devices.
- Interference from devices that produce RF (radio frequency) noise can also impact your signal. Position your wireless devices away from anything that generates RF noise, such as microwaves, HAM radios, Walkie-Talkies and baby monitors.
- 6. Any device operating on the 2.4GHz frequency will cause interference. Devices such as 2.4GHz cordless phones or other wireless remotes operating on the 2.4GHz frequency can potentially drop the wireless signal. Although the phone may not be in use, the base can still transmit wireless signal. Move the phone's base station as far away as possible from your wireless devices.

If you are still experiencing low or no signal consider repositioning the wireless devices or installing additional access points. The use of higher gain antennas may also provide the necessary coverage depending on the environment.

# **Declaration of Conformity**

# 

#### **Company Information:**

Company Name: TRENDnet, Inc.

Company Address: 20675 Manhattan Place Torrance, CA 90501 USA

## **Product Information:**

Product Description: ProView Wireless N Pan/Tilt/Zoom Internet Camera

Model Number: TV-IP602WN (( ()

Brand name: TRENDnet

### **Technical Standards:**

EN 300 328	V1.7.1 : 2006
EN 301 489-1	V1.8.1 : 2008
EN 301 489-17	V2.1.1 : 2009
EN 55022	2006 + A1 : 2007
EN 55024	1998 + A1 : 2001 + A2 : 2003
EN 61000-3-2	2006
EN 61000-3-3	2006
EN 60950-1	2006+ A11 : 2009

## Declaration:

The product is herewith confirmed to comply with the requirements of Directive 1999/5/EC of the Council (European Parliament) on the radio and telecommunications terminal equipment and Energy-related products Directive 2009/125/EC.

I hereby declare that the products and devices mentioned above are consistent with the standards and provisions of the guidelines.

 Sonny Su
 Director of Technology

 Full Name
 Position / Title

 March 4, 2011
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## Certifications

This equipment has been tested and found to comply with FCC and CE Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received. Including interference that may cause undesired operation.



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